

Service Canada Information

Apply for Employment Insurance

If you can't work due to hazardous weather or a natural disaster, apply for Employment Insurance (EI) benefits as soon as possible, even if your employer hasn't issued you a record of employment (ROE).

You need your social insurance number (SIN), to apply for EI benefits. If you don't know your SIN, or don't have one, you can find your SIN or apply for one.

To process your application, we need your mailing and residential addresses.

- Provide a mailing address where you can receive mail (you can update this address later, if required). For example, the address of a:
 - Friend
 - Family member
 - Temporary shelter
- Provide your usual residential address, even if you're temporarily living somewhere else

Submit your EI reports

To receive EI benefits, you must complete and file reports online or by phone every 2 weeks.

Don't declare monies received because of hazardous weather or a natural disaster. This includes payments from:

- Insurance companies
- Government relief funds
- The Red Cross
- Other charitable organizations

Get your payments on time

To receive your payments without any postal delays, we recommend you sign up for direct deposit.

If you need more help

For additional support, contact us or visit eServiceCanada to schedule a call back within 2 business days.